



National Finance Center Customer Notification

Date of Notification: April 7, 2009

Subject: NFC Personal Benefits Statements Issues

Database/Customer(s) Affected: All Customers

Dear Customer:

NFC is currently researching various issues regarding the Personal Benefits Statements. We will provide a follow up customer notification by Thursday, April 9, 2009, with as much information as possible regarding our findings.

If you have any questions regarding this notification, please contact NFC's Client Management Branch at Customer.Support@usda.gov

KJS/M5-09-047/005

"Tip of the Week"

Agencies are reminded to enter their requests for manual payments/adjustments on the Manage Adjustments screen and their written inquiries on the Manage Inquiries screen under Inquiry. This will ensure the timely processing of these requests.